Before you start
This is what you need

Stable internet access
To download your eSIM

The right smartphone
iPhone XS(max), XR or later

The latest software
Update your phone software

An eSIM compatible phone
Check before installing eSIM

Check this first
Is eSIM possible?

This is how you check it

Call *#06#

If you see an EID number/barcode, your phone is compatible.
No EID? This phone is not compatible and cannot use eSIMs.

Install now
Arrive connected

When to install your eSIM

We advise you to install the eSIM before your trip, to arrive connected.

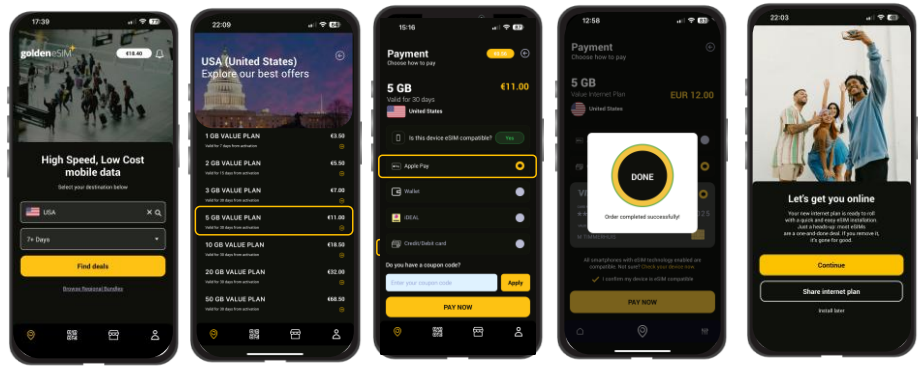
Do not worry, your data bundle will only become active when you use your first data at your destination.

Download the app
For the best experience

- **Easy installation**
- **Usage insights**
- **Easy top up**

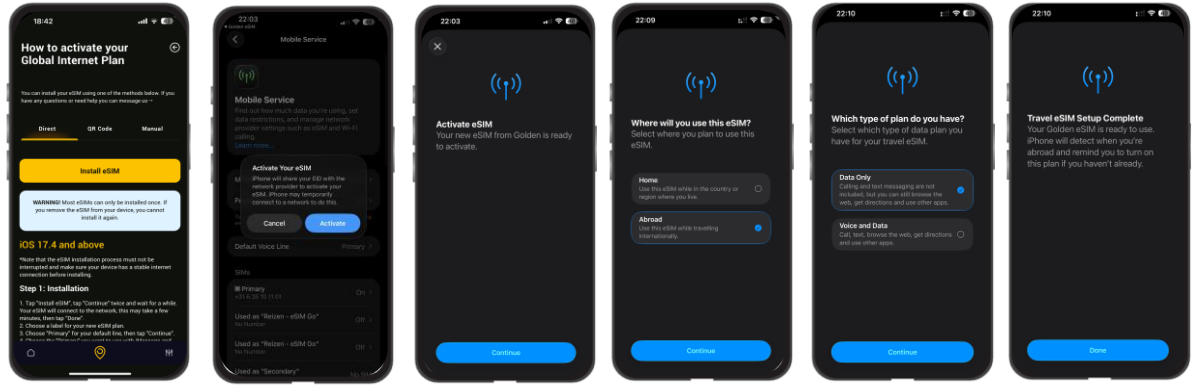


Step 1: buy your eSIM (in this example via de app)



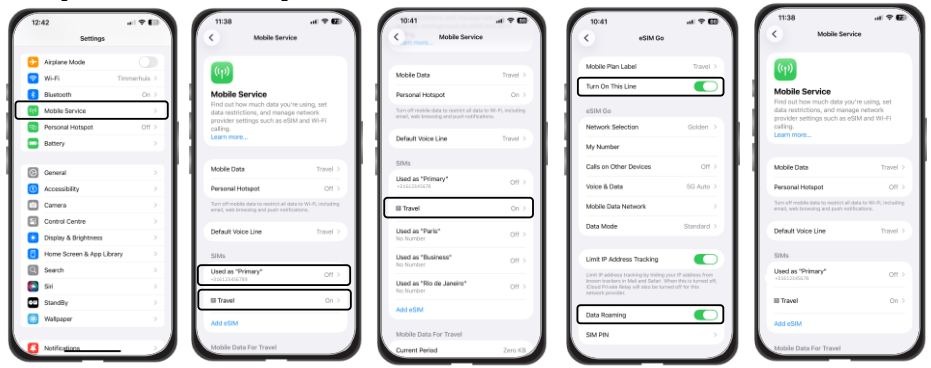
Select destination | Select data bundle | Select payment method | Pay and complete order | Continue to install

Step 2: install your eSIM



Click Install eSIM | Click Activate | Continue | Select Abroad | Select Data Only | Done

Step 3: switch to your eSIM on the day you travel



Select Mobile Service | * Switch off Primary * Switch on your eSIM | Select your eSIM again | * Turn on this line * Switch on Data Roaming | Final check. Settings should look like this

goldeneSIM